



Virginia Beach Department of Emergency Medical Services



REGULATION AND ENFORCEMENT

COMMERCIAL AMBULANCE SERVICE PERMIT POLICY

PURPOSE: To specify the rules that apply to permits issued by the City of Virginia Beach (CoVB) to commercial EMS entities, as required and enabled by the *Code of the City of Virginia Beach, Virginia*.

APPLICABILITY: This policy applies to all EMS entities holding a CoVB permit to operate.

Section 10.5-2 (d) of the *Code of the City of Virginia Beach, Virginia* requires and enables certain rules to be prescribed for permits issued by the CoVB to EMS entities. Those rules are specified as follows:

DEFINITION

Commercial Ambulance Service (CAS): An EMS entity (individual or organization) holding such a permit.

NUMBER OF AMBULANCES

The number of ambulances associated with such a permit is unlimited.

AREAS OF OPERATION

The City of Virginia Beach authorizes a CAS to operate anywhere within the City's jurisdiction. Note that non-CoVB property, airspace, and bodies of water are not considered part of the City's jurisdiction and operation in such areas is neither prohibited nor explicitly allowed by this policy.

LEVELS OF CARE RENDERED

A CAS may render any level of care allowed by the license(s) it holds in good standing from the Virginia Department of Health Office of Emergency Medical Services (OEMS).

FIXED CHARGES AND FEES FOR SERVICES DELIVERED

A CAS may fix its charges and fees (for services delivered) at its discretion.

REQUIRED LIMITS OF LIABILITY INSURANCE COVERAGE

A CAS must be covered by liability insurance to the extent required by its OEMS license(s).

LEVEL OF SERVICE

The Virginia Beach Department of Emergency Medical Services (VBDEMS) may restrict a CAS from operating in an EMS aviation capacity. This restriction is in effect for a CAS unless VBDEMS has issued the CAS a permit with an "AIR" level of service indication.

A CAS may handle requests made under the auspices of a CoVB contract as specified by the contract. A CAS may make non-emergency responses as requested by non-CoVB requestors as long as they comply with the requirements of the CAS's OEMS license. A CAS is otherwise prohibited from making emergency ("lights and siren") responses to incidents dispatched by the CoVB except when each such specific and distinct response is explicitly authorized by a VBDEMS Chief Officer or VBDEMS Field Supervisor. This rule is indicated on City permits as the "NON-EMERGENCY-UNRESTRICTED AND EMERGENCY-RESTRICTED" level of service.

APPROVED:

ORDERED:



6/7/2019



6/6/2019

Operational Medical Director

Date

EMS Chief

Date

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LINKAGES		
Formal documents that refer to this policy: <ul style="list-style-type: none">• City Code Sec. 10.5-2 (d)• Permit certificates issued to CASs	Formal documents referred to in this policy: <ul style="list-style-type: none">• City Code Sec. 10.5-2 (d)• Permit certificates issued to CASs	
DATES		
Established: 6/7/2019	Updated: NA	Formally reviewed: NA