

FAST FACTS

Office: (757) 385-1999

www.vbems.com

Commercial Permitted EMS Agencies

Commercial Permitted EMS Agencies provide for ALL non-emergency and inter-facility medical transportation within the City of Virginia Beach. Wheelchair and ambulatory transport is not regulated by Virginia Beach EMS.

The following private ground ambulance services are currently permitted to operate in the City of Virginia Beach:

Common name	Classification*	24h ops?	Phone # for calls-for-service
AMERICAN LIFELINE MEDICAL TRANSPORT	GT-BLS	no	757-638-7091
AMR	GT-ALS	YES	788-267-7828
CARDINAL AMBULANCE SERVICES	GT-ALS	no	757-594-9800
CHKD TRANSPORT (pediatric only)	GT-ALS	YES	757-668-8000
DELTA MEDICAL	GT-ALS	no	704-755-7774
FAST TRACK EMS	GT-ALS	YES	757-347-1226
HSC TRANSPORT / HEARTSONG TRANSPORT	GT-ALS	no	757-877-4597
LIFECARE MEDICAL TRANSPORT	GT-ALS	YES	700-772-1907
MB SOLUTIONS	GT-BLS	no	757-821-2080
MEDICAL TRANSPORT	GT-ALS	YES	757-671-8911
MID-ATLANTIC REGIONAL AMBULANCE	GT-ALS	YES	757-273-7360
RELIANCE MEDICAL TRANSPORT	GT-ALS	YES	757-456-5147
ROBBIE'S AMBULANCE SERVICE	GT-BLS	no	757-785-0400
SPECIAL EVENT PROVIDERS	GT-ALS	no	757-287-7251
TIDEWATER MEDICAL TRANSPORT	GT-ALS	YES	757-399-0999
SWIFT MEDICAL TRANSPORT	GT-BLS	no	757-828-5966

Visit www.vbems.com/r-ss-commercials/ for more information.

Virginia Beach EMS does NOT handle NON-EMERGENCY calls such as...

- Request for scheduled pickup
- Request for transport to any non-hospital facility
- Request for, or direct admission to, a hospital unit, floor, or ward other than ED
- Request for non-emergency response/resources
- Request for services based on any non-acute findings

*GT = Ground Transport

EMERGENCY RESPONSE SYSTEM

Highly Skilled Providers

- Advanced life support paramedics
- RSI paramedics
- Basic life support EMTs
- Advanced interventions
- Incident command
- Trauma care

Specialized Equipment

- Video laryngoscopes
- Advanced medications
- LUCAS devices
- Mass care supplies

Tiered response

- Dispatchers
- Citizen responders
- Police Department first responders with AED/CPR, bleeding control and first aid
- Fire Department BLS/ALS first response
- Volunteer rescue squad ambulances
- EMS zone medics and supervisors

MAKE THE RIGHT EMERGENCY CALLS TO 911

- Call 911 for emergencies ONLY
- When a prompt response is needed
- When you need to save a life, stop a crime, or report a fire
- If you dial 9-1-1 for a non-emergency matter, you are tying up resources that could be needed for an emergency.
- If you need to talk about a rescue, police, or fire matter and do not need immediate assistance, please call (757) 385-5000.

OPERATIONAL: EMT—Paramedic; SUPPORT SERVICES: Clerical, Fundraising, Maintenance, Special Events, etc.; SPECIALTY TEAMS: Marine Rescue, SWAT Medics, Search and Rescue, etc.

For more details on how to join, visit www.vbems.com/join