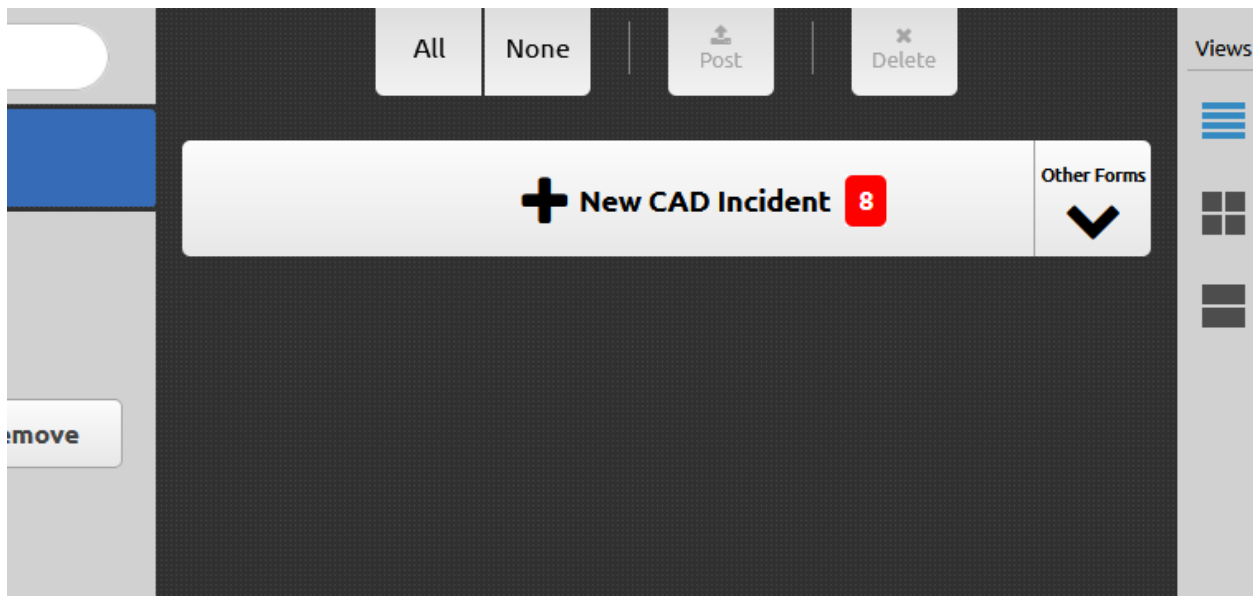


Elite Update Release 02/11/2021

Users can now create incidents directly from CAD from the dashboard. Providers can click the button to see the list of CAD records that have not yet been downloaded. Like the experience for providers inside the incident, the selected CAD record downloads and the incident opens.

On the Elite Field Dashboard

- The **Download CAD modal** on the dashboard, by default, shows CAD incidents that have **not been downloaded**. The modal inside an incident defaults to showing **all CAD files**.
- The crew's unit and call sign information from the dashboard populates the CAD modal's search filters. If the crew updates this information, Elite Field automatically searches CAD with the new criteria and updates the number of available CAD records.
- The Download CAD modal, by default, shows incidents from the last day. If you are switching in the middle of the day, you might see incidents from the previous shift. If you don't see your CAD record, you can go to new incident and that creates a new incident.



To bypass and go straight to an incident click the “New Incident” button

The screenshot shows a web interface titled "Download CAD Incident" with a close button (X) in the top right corner. The interface includes several filter sections: "Unit Notified Date" with a date range from 02/10/2021 to 02/11/2021; "Call Sign" and "Unit Number" both set to "All"; and "Downloaded" with radio buttons for "Yes", "No", and "Both". A "Go" button is located below these filters. To the right, there is a search bar labeled "Search All Columns" with a "Go" button. Below the search bar, it displays "0 - 0 of 0" with left and right navigation arrows. A table with columns for "Call Sign", "Unit Number", "Incident Number", "Response Number", "Address", "Unit Notified by Dispatch Date/Time", and "Downloaded" is shown, but it is empty. A message below the table states: "No results were found based on the search and filter criteria. You may need to clear date range filters or choose another View to find the records you are looking for." At the bottom of the interface, there are two buttons: "Refresh List" and "+ New Incident". The "+ New Incident" button is highlighted with a red rectangular box.